# Accessing and Using the Data Collection & Reporting (DCR) System

Last modified: 6/27/2008

1

#### OVERVIEW

- Review: Full Service Partnership (FSP) Outcomes Assessment Forms (slide #4)
- Gaining Access to the DMH Data Collection and Reporting System (DCR) – (slide #8)
  - □ Navigating to the DCR (slide #12)
- Introduction to DCR Messages / Displays (slide #19)
- An Overview of DCR Screens
  - □ "DCR Home" (slide #28)
  - ☐ "Manage Active Partners" (slide #37)
  - □ "Inactive Partners" (slide #42)
- How to Enter Data
  - ☐ Entering a Partner for the First Time (slide #45)
  - ☐ Entering a Key Event Tracking (KET) Form (slide #62)
  - □ Entering a Quarterly Assessment (3M) Form (slide #76)
  - □ Discontinuation / Interruption of Services (slide #83)
  - □ Reestablishment of Services (slide #88)

### OVERVIEW (cont.)

- Admin Menu Options (slide #93)
- CA-RW Role: Additional Functionality
  - □ Posting System Messages (slide #104)
  - □ Deleting Partner Records (slide #107)
  - ☐ Certify Complete PAFs (slide #116)
  - ☐ Getting your Data Back (slide #121)
- Technical Information (slide #132)
- Contacts (slide #136)

3

## REVIEW: FULL SERVICE PARTNERSHIP (FSP) OUTCOMES ASSESSMENT FORMS

### REVIEW: MHSA FULL SERVICE PARTNERSHIP (FSP) OUTCOMES ASSESSMENT FORMS:

#### **History/Baseline data:**

#### Partnership Assessment Form (PAF) -

Typically completed ONCE, when partnership is established

#### Follow-Up data:

#### **Key Event Tracking Form (KET) –**

Completed when change occurs in key areas

Recall, Educational and Employment Setting questions are "snapshots" and so if there are changes to these questions, you also need to indicate their current status (which includes the new and ongoing statuses).

#### Quarterly Assessment (3M) -

Completed every 3 months from the date the partnership is established

Note: For more information on completing the FSP Outcomes Assessment forms, refer to the "FSP Outcomes Assessment Forms Companion Guide" at http://www.dmh.ca.gov/POQI/docs/FSPTrainingLink.asp

Timeline: Form Administration **Quarterly Assessment Form (3M):** Completed every 3 months KET due: **Begins** Work Partnership Assessment Form (PAF): Completed 18, etc. ONCE - when a partnership is # Months in Services established KET due: **KET due:** KET due: Residential Residential **ER Visit** Move Move **Key Event Tracking (KET):** Completed each time a change takes place



Counties have two options for reporting FSP Outcomes Assessments data to the DMH Data Collection and Reporting (DCR) Application:

Option 1: Direct on-line key entry ("DCR Counties")

County uses the DCR to directly key-enter data. **DMH** maintains the data system and makes all updates.

#### Option 2: Local system data reporting ("XML Counties")

County collects data using their own technology. County submits data via XML (Extensible Markup Language) to the DCR. County is responsible for maintaining their own data system and making all updates.

7



## ACCESSING THE DMH DATA COLLECTION AND REPORTING SYSTEM (DCR)



#### **Gaining Access to the DCR**

- All security to the DCR is managed through the DMH Information Technology Web Services (ITWS).
- All users who access the DCR <u>MUST</u> be enrolled into the ITWS with permission to access the DCR Application.
- Permission to access the DCR is managed by each county's Approver Designee(s). Approver Designees are typically 1 to 2 county employees who have been authorized by the County Director to coordinate and maintain county user access to the DCR Application.
- Approver Designees have been provided information to assist county users on enrollment into the ITWS. In addition, general guidance is provided at <a href="http://www.dmh.ca.gov/POQI/docs/InstructionalHandoutforUs">http://www.dmh.ca.gov/POQI/docs/InstructionalHandoutforUs</a> ersRequestingITWSMHSASystemMembership.doc



#### Roles

- Approver Designee(s) assign roles to a user
- Every DCR user must be assigned at least one role
- Roles determine what you can see and do within the DCR
- Each role has the functionality of either:

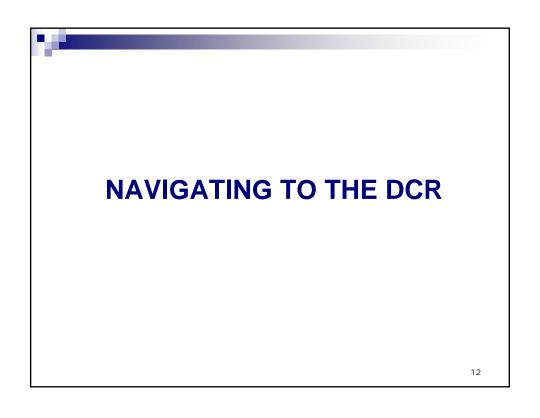
#### √ Read Only (RO)

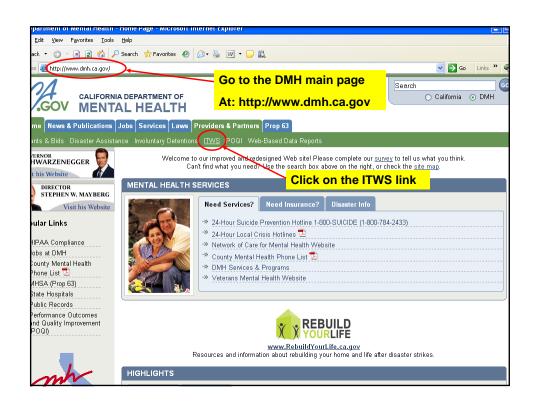
Users can VIEW data but can't make changes to the data.

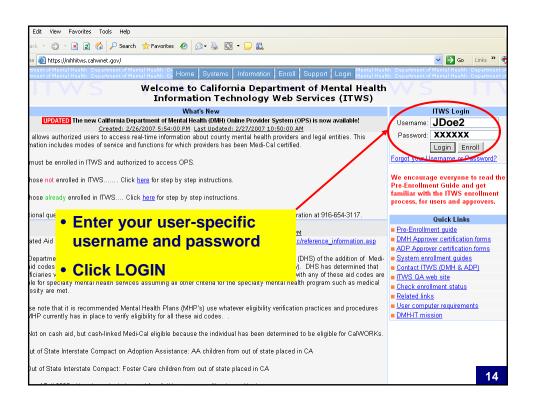
#### ✓ Read/Write (RW)

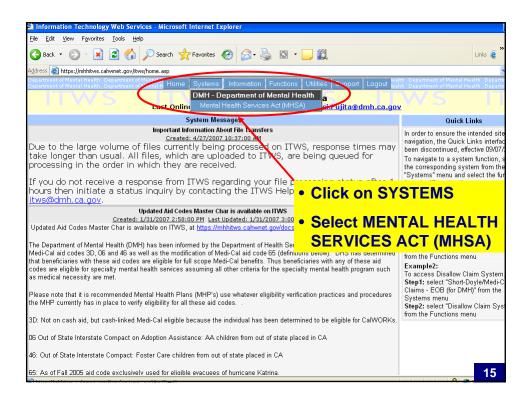
Users can VIEW data AND can make changes to the data.

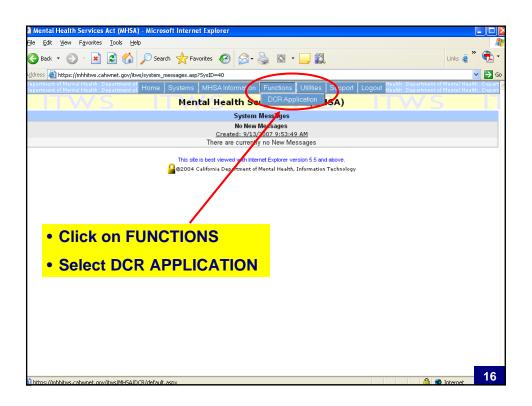


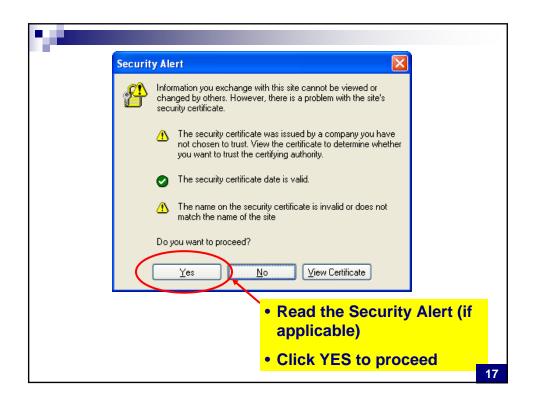


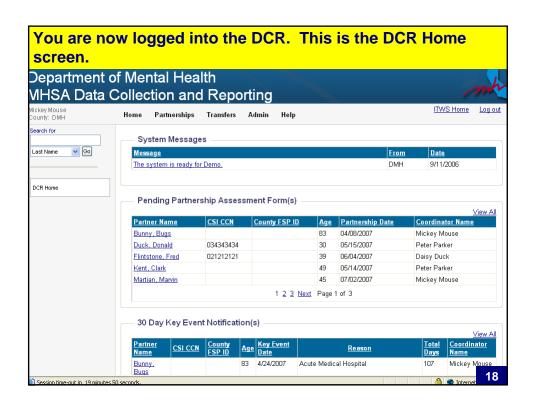




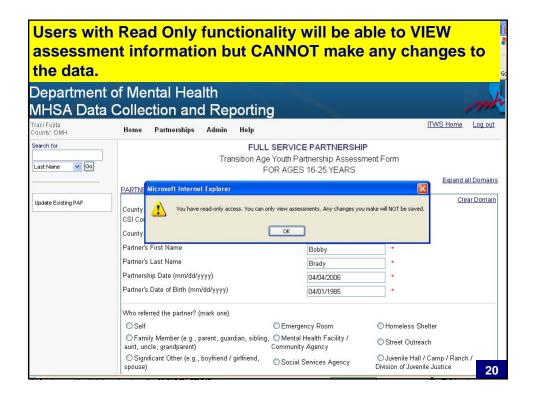


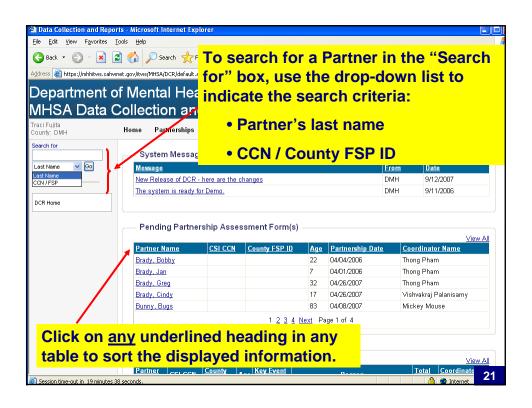


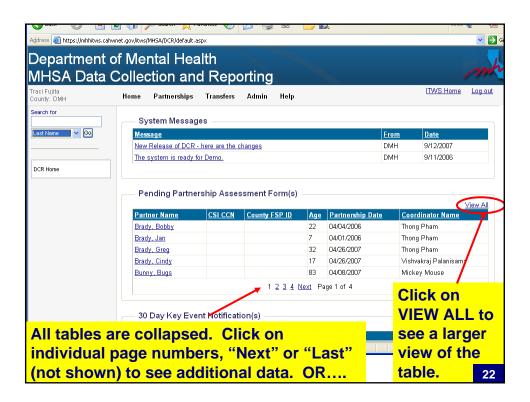


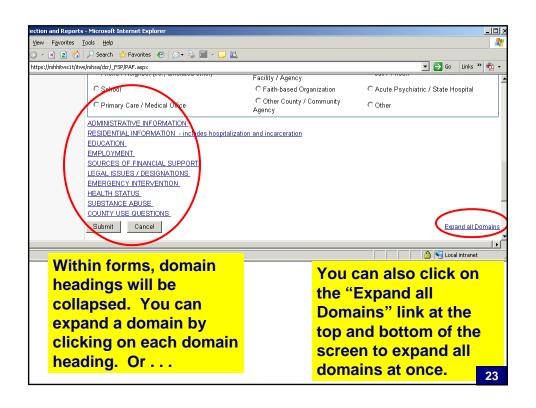


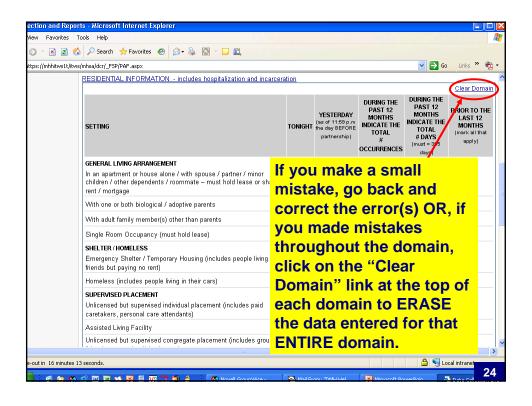


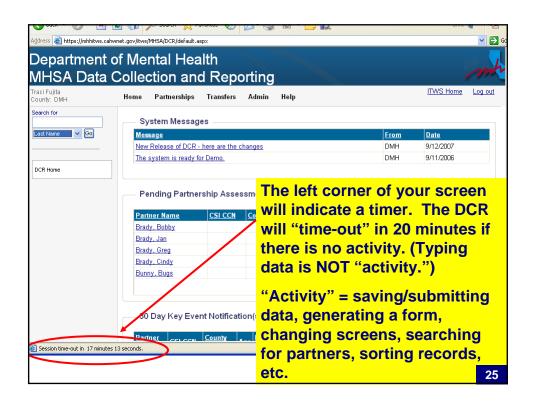


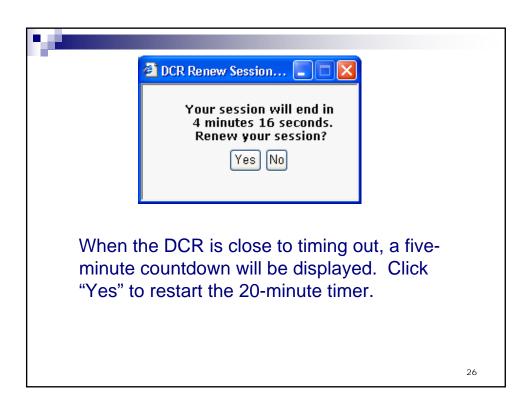


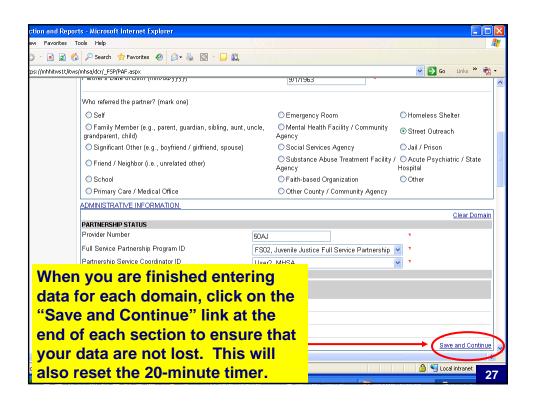


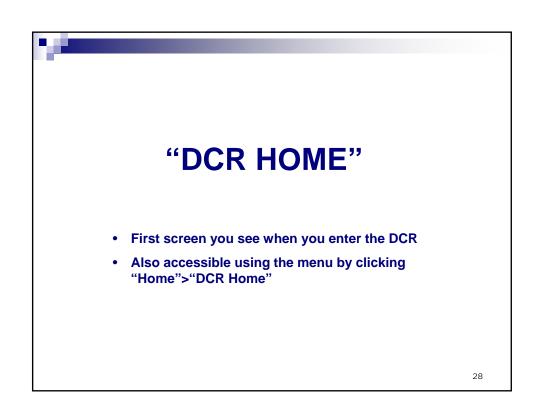


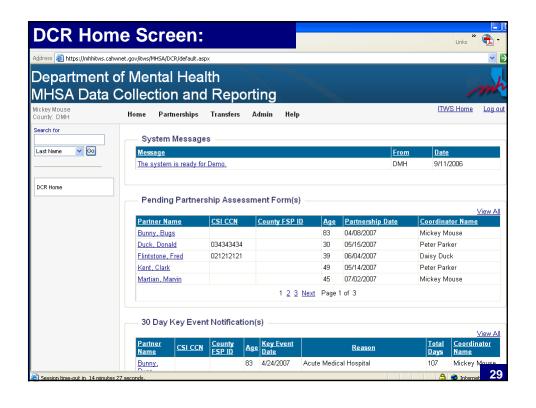


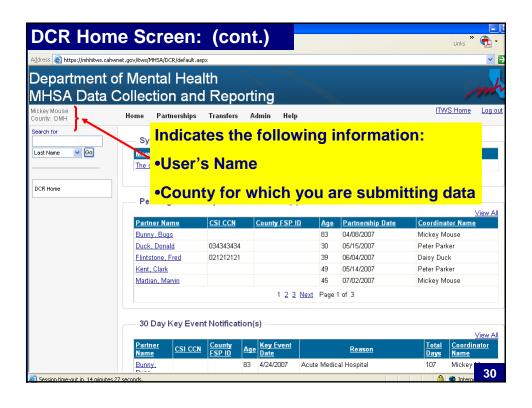


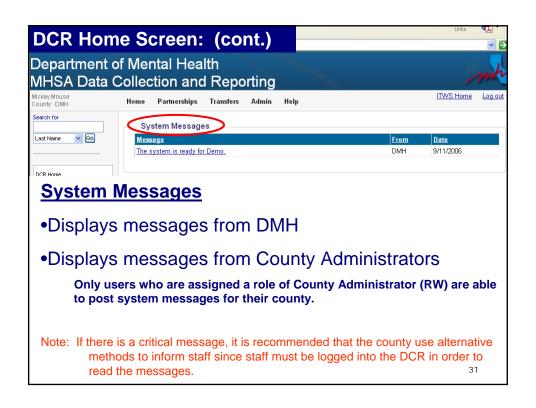


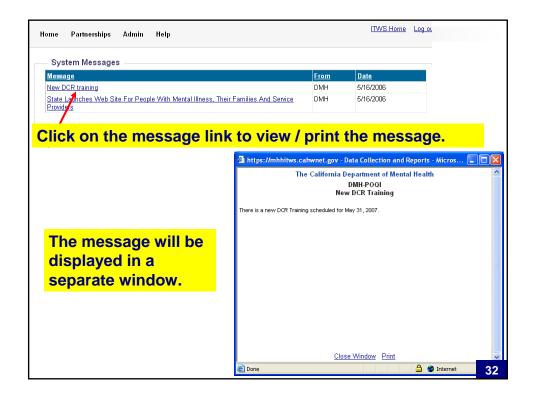


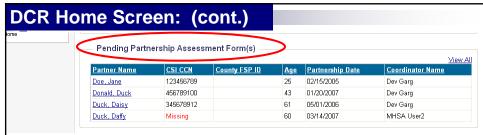












#### **Pending Partnership Assessment Form(s)**

Displays all PAFs for partners in your group that are not yet complete (i.e., information is missing/incorrect).

- If you have an RW role, you may click on the partner's name to enter additional PAF data
- If you have an RO role, you may click on the partner's name to view the incomplete PAF.

Once a PAF is complete, the partner's name will disappear from the 'Pending Partnership Assessment Form(s)' table.

33

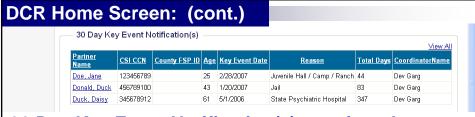


#### 30 Day Key Event Notification(s)

Displays all KETs for partners in your group that have been in one of the following residential settings for 30 days or longer:

- Emergency Shelter / Temporary Housing
- Homeless
- Acute Medical Hospital
- Acute Psychiatric Hospital / Psychiatric Health Facility
- State Psychiatric Hospital
- Juvenile Hall / Camp / Ranch
- Division of Juvenile Justice
- Jail

Both RW and RO users may click on the partner's name to view the original KET that generated the notification.



#### 30 Day Key Event Notification(s), continued...

- Ignore the notification if the FSP's residential status has not changed.
- If the residential status has changed, a KET must be completed indicating the date of the residential change, as well as the new residential status.
  - To update the KET with the FSP's NEW Residential Information, a NEW KET must be completed.
     (This will be covered in a later section, called "Entering a Key Event Tracking (KET) Form.")



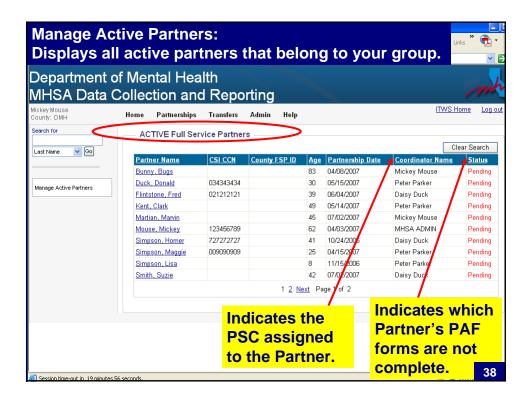
#### Quarterly Assessment(s) Due

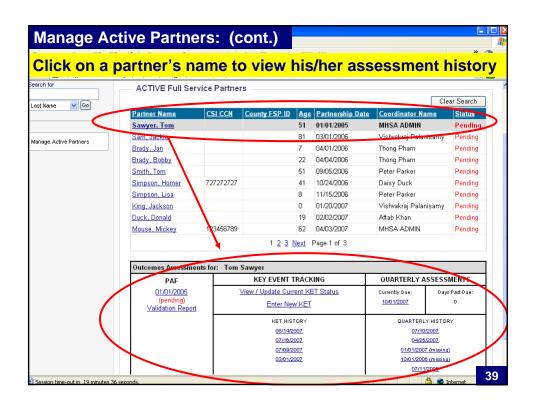
Displays Quarterly Assessments that are due for partners in your group.

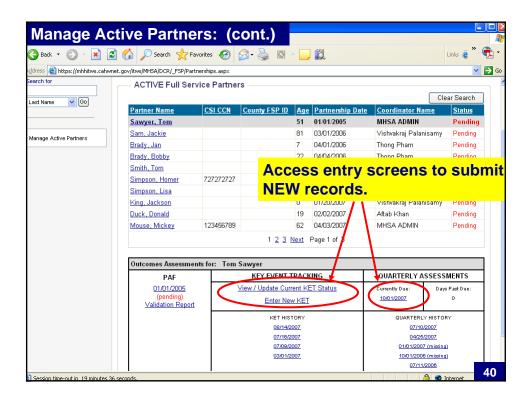
- Notifications will appear 15 days prior and 30 days after the FSP's Quarterly Assessment due date.
  - If you have an RW role, you may click on the partner's name to enter Quarterly Assessment data.
  - If you have an RO role, you will not be allowed to enter any data.

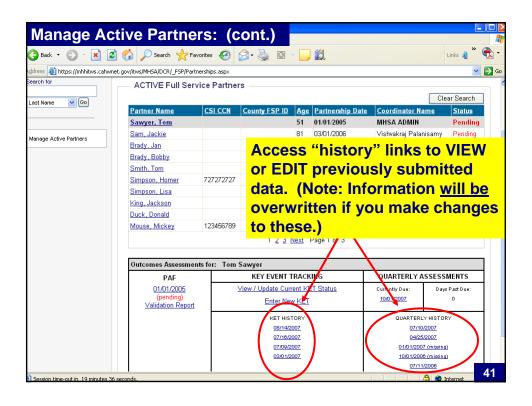
Note: The Quarterly Assessment information must be collected within this 45-day window, however, data entry may still occur after this 45-day window has passed.



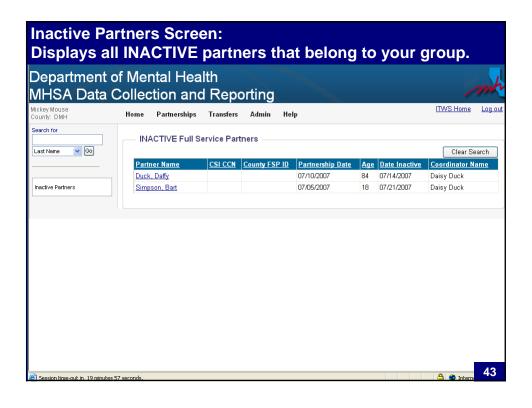


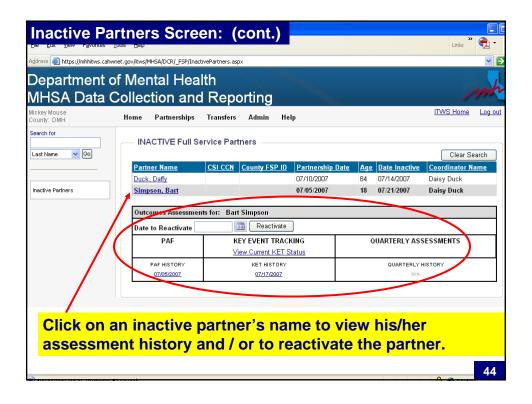






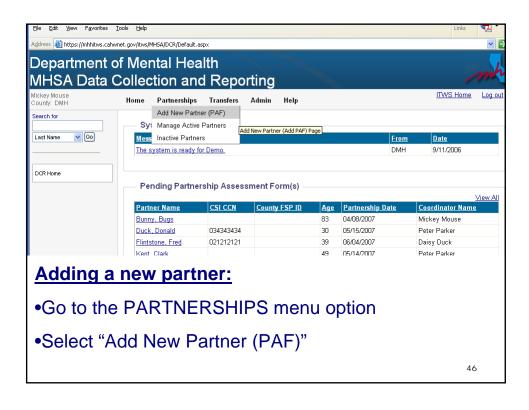


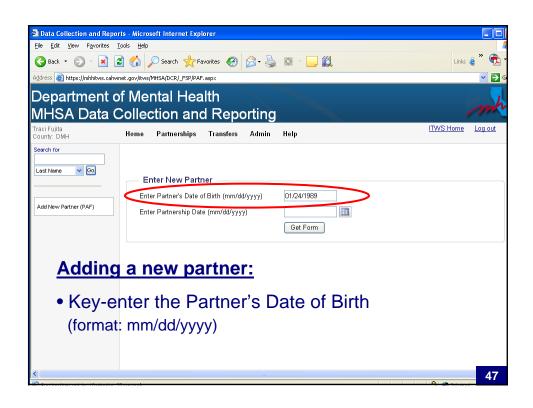


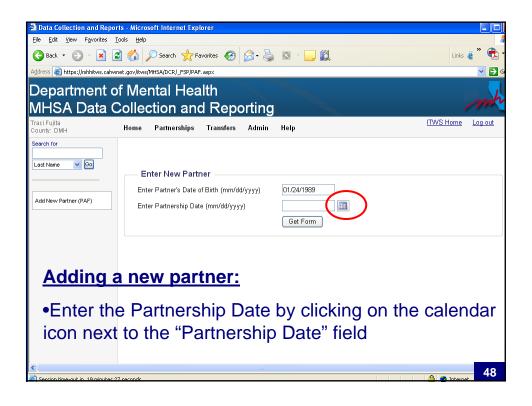


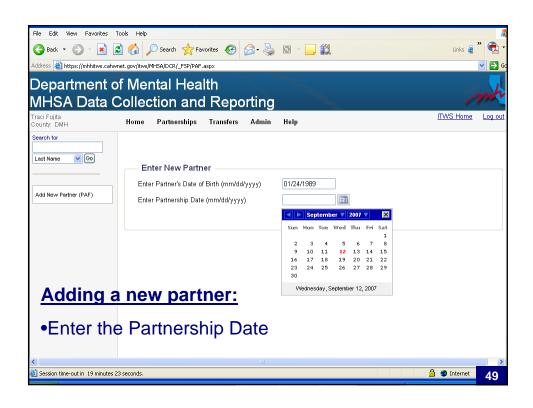


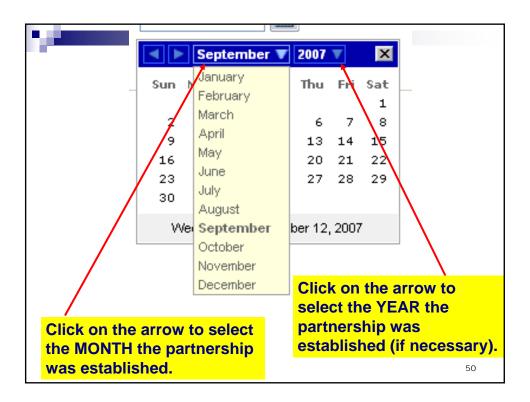
Note: A partner's PAF form must be key-entered into the DCR <u>BEFORE</u> other assessments can be added.



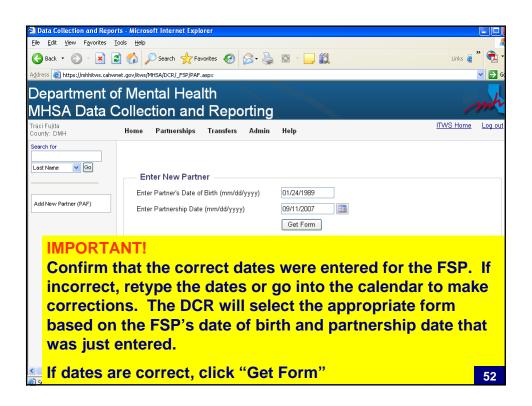


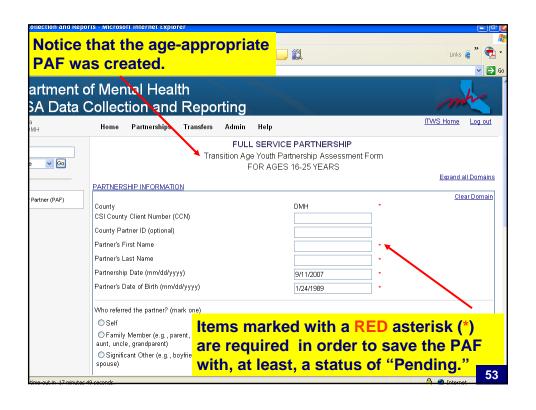


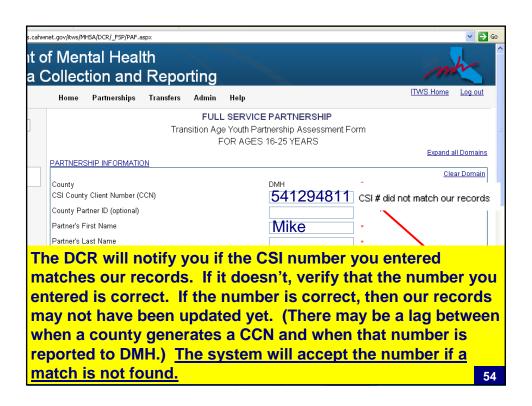


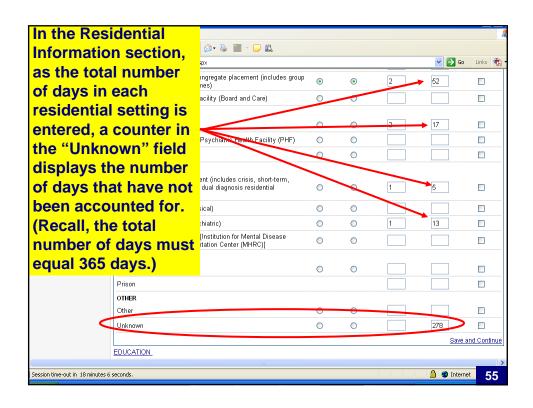


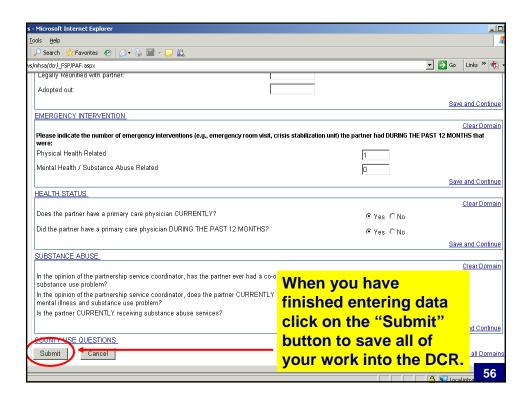


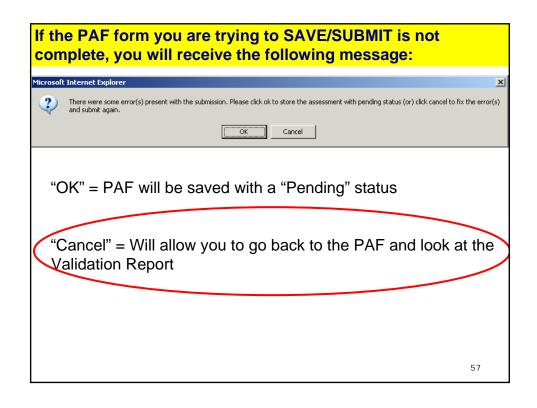


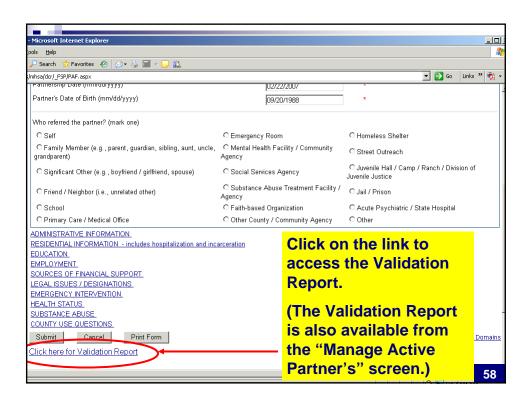


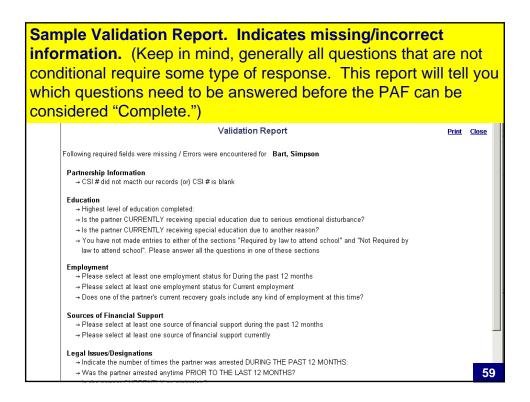


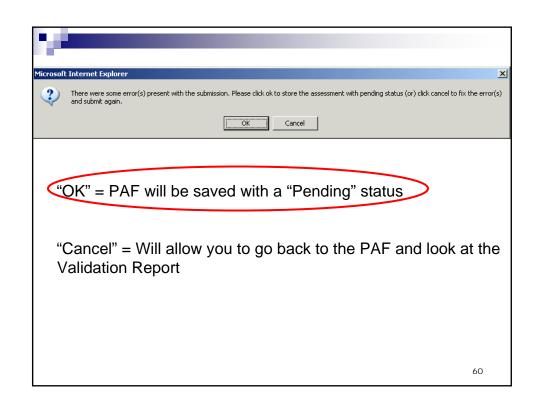


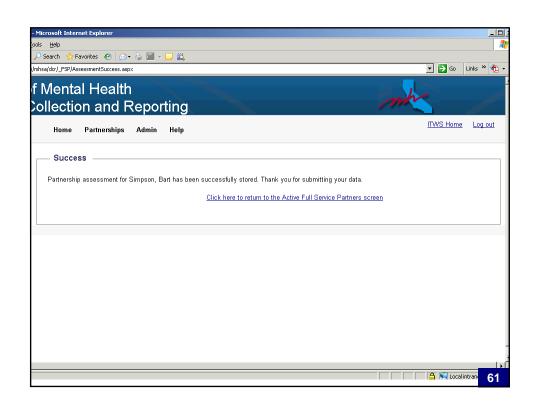




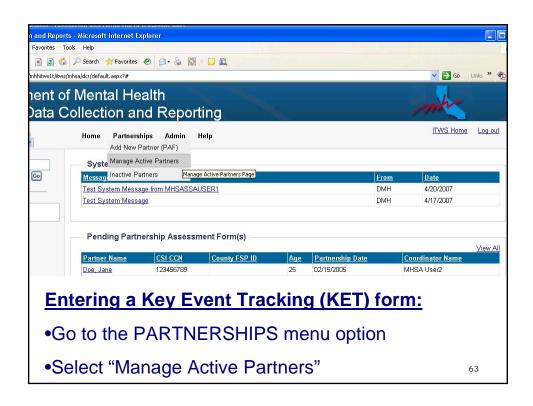


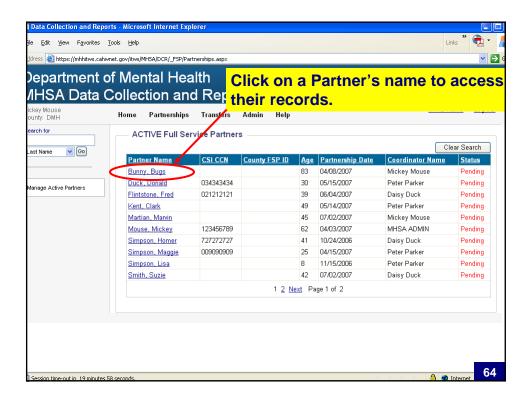


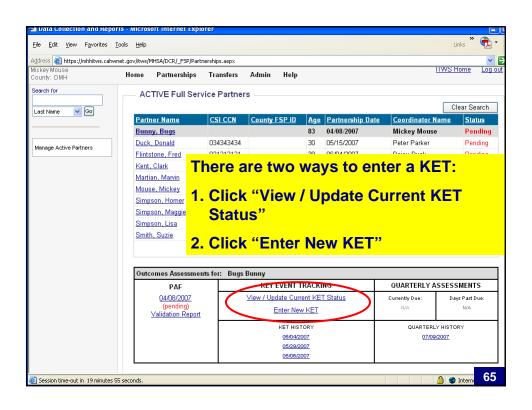


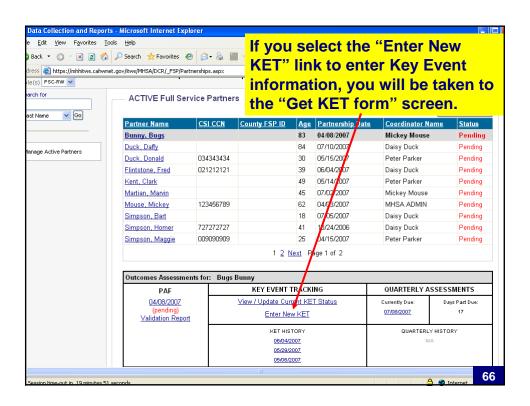


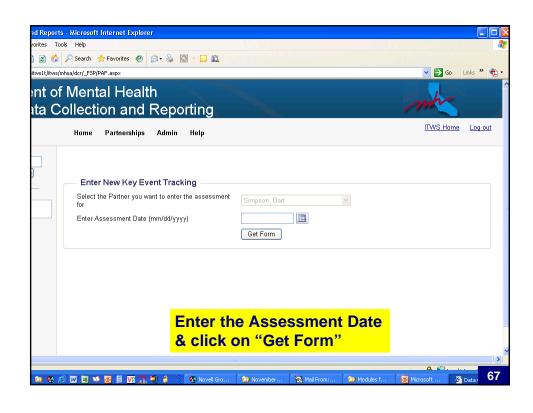


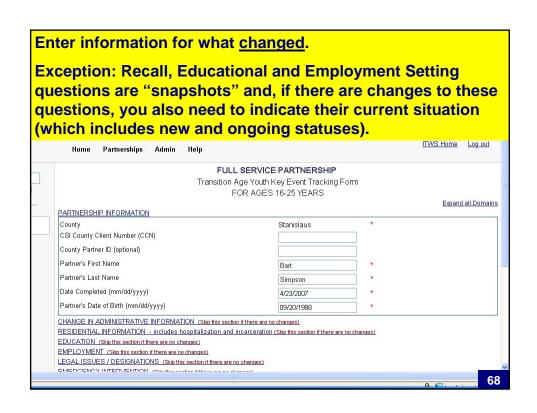


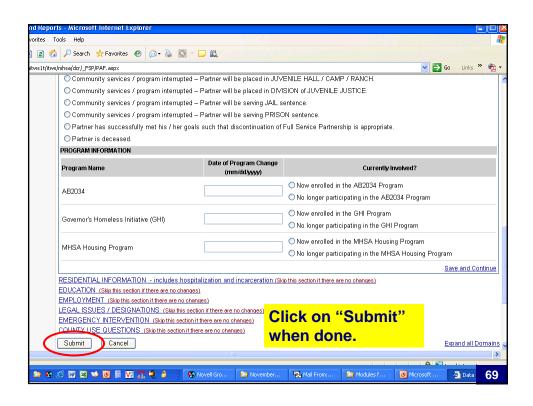


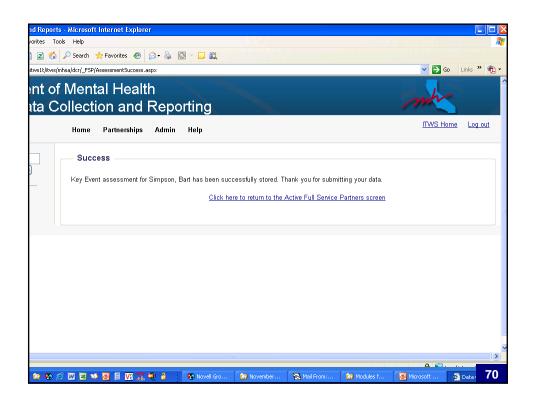


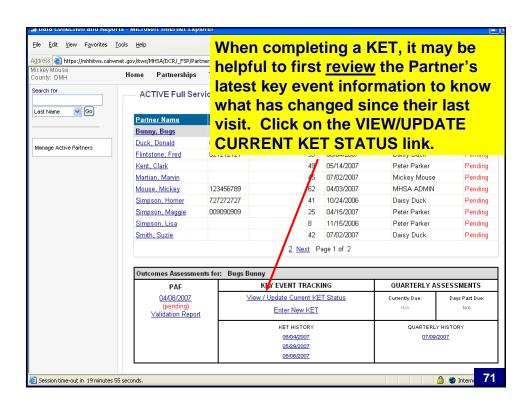


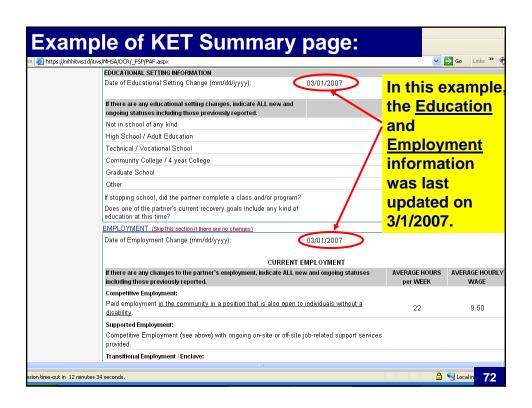


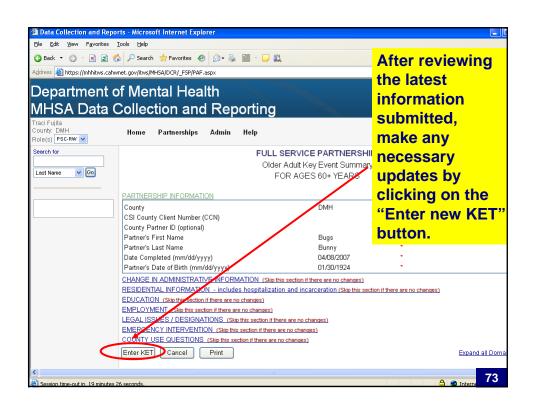


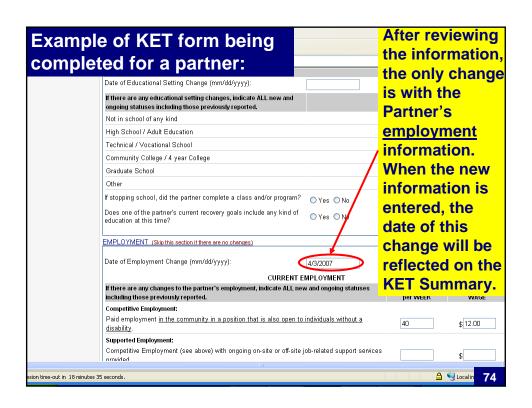


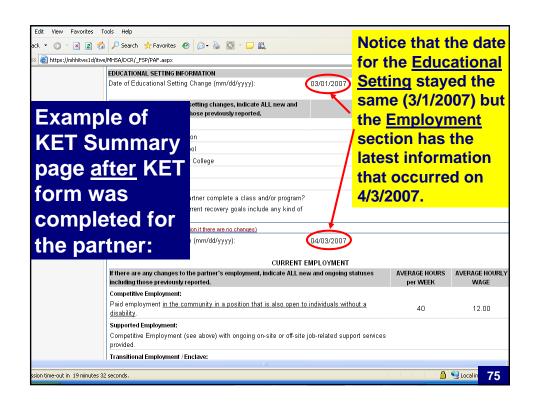


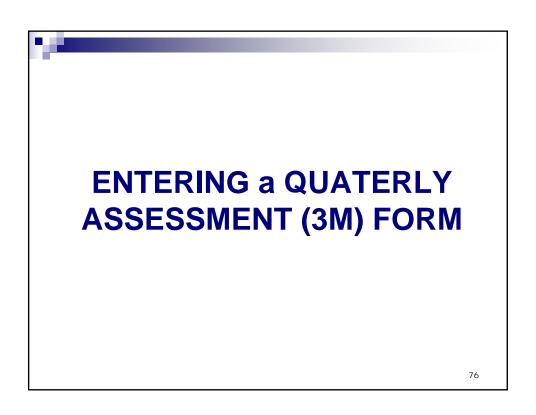


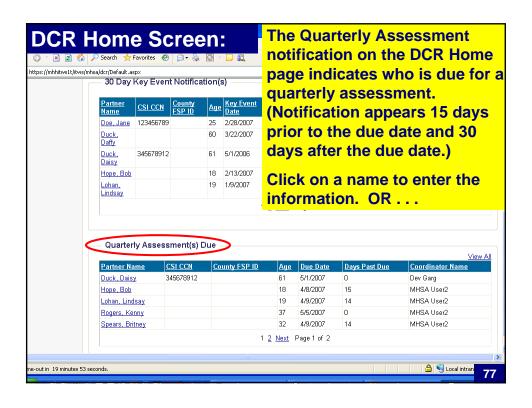


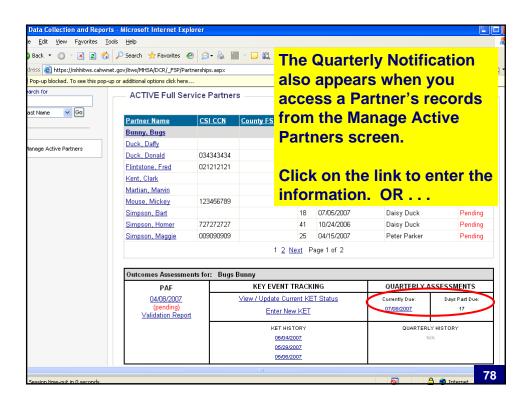


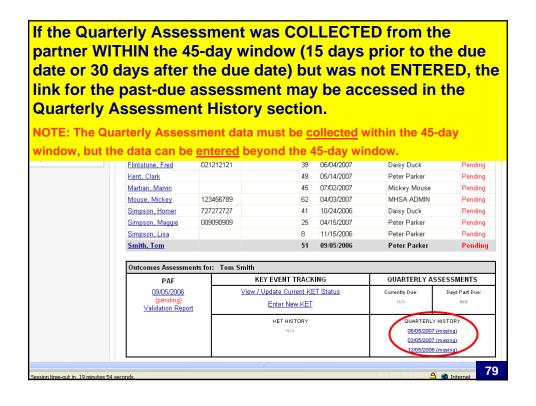


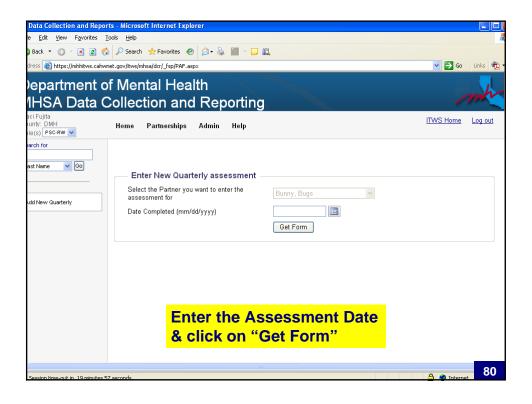


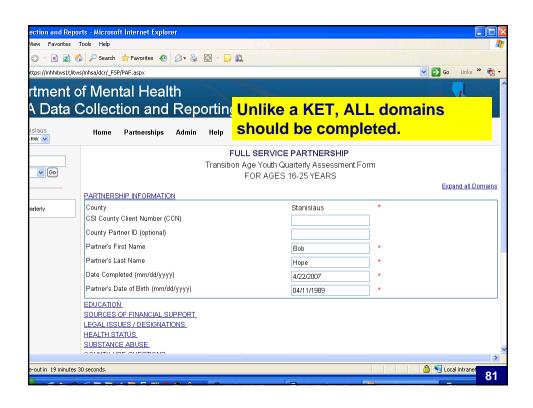








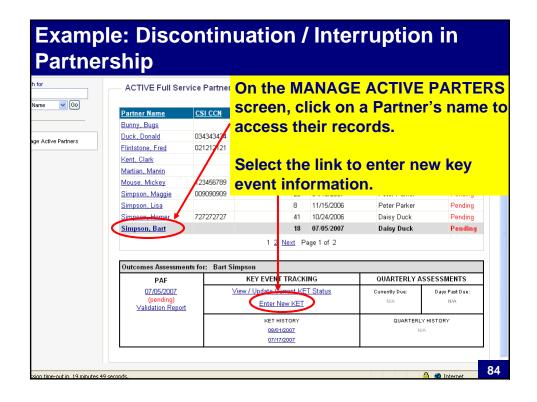


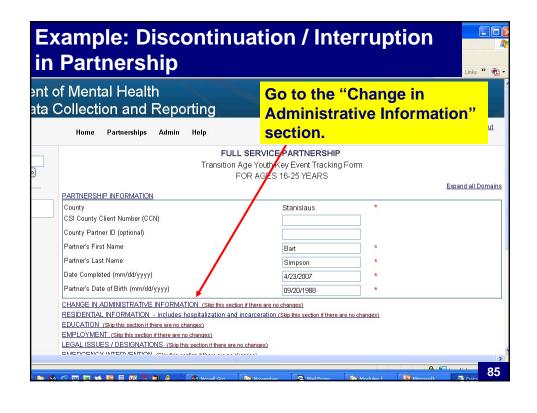


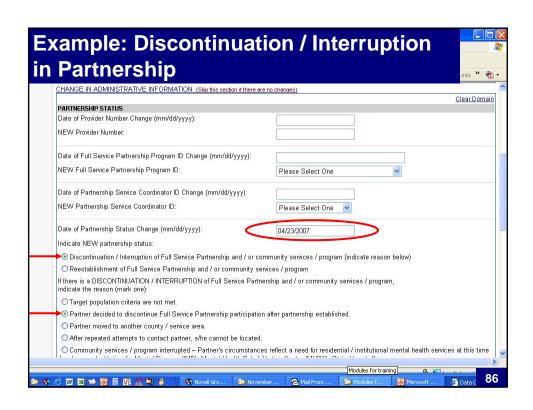


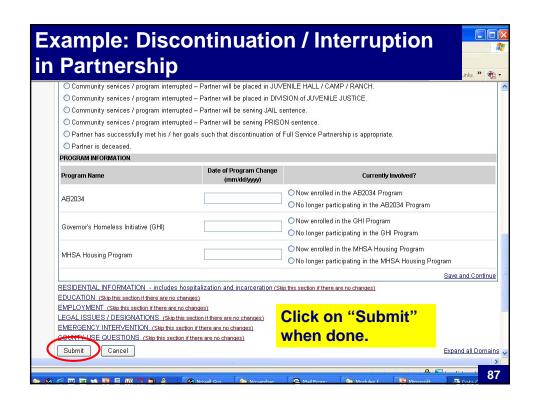


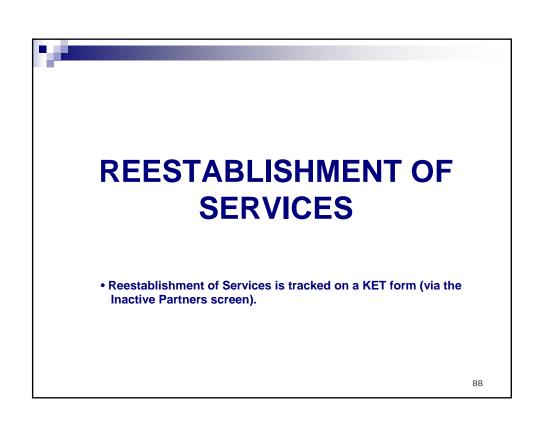
 Discontinuation / Interruption is tracked on a KET form (via the Manage Active Partners screen).

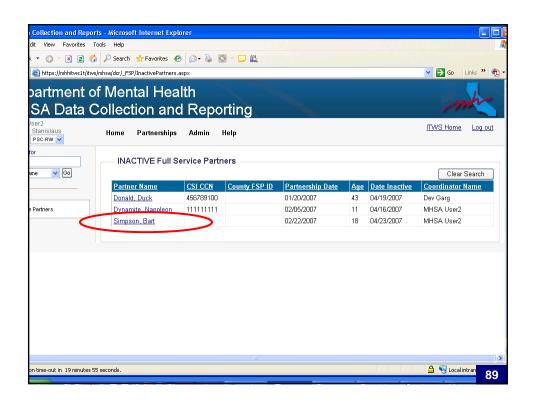






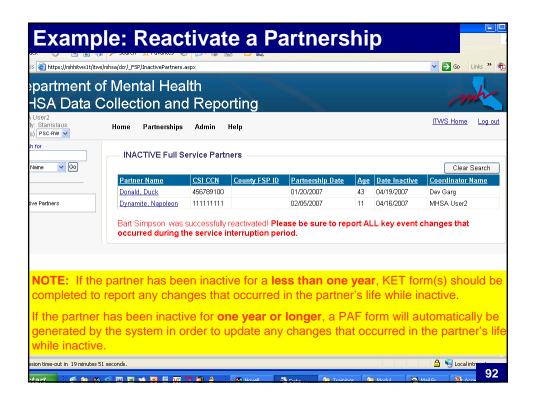


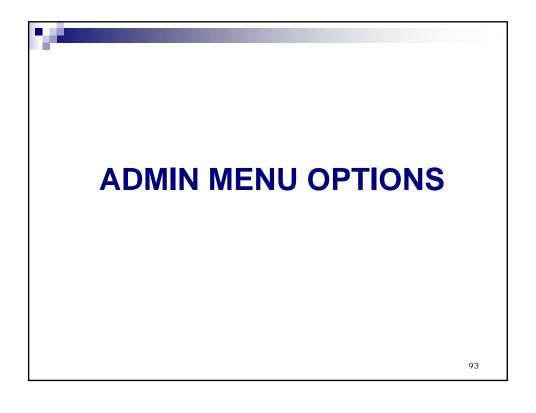


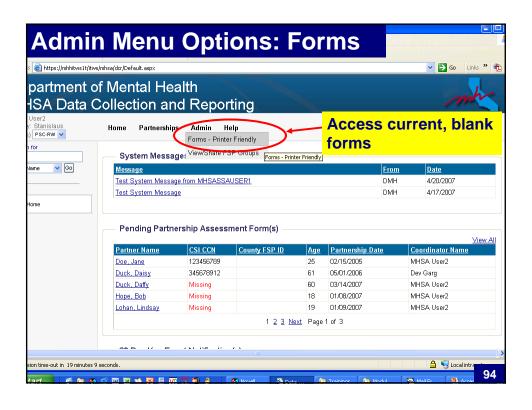




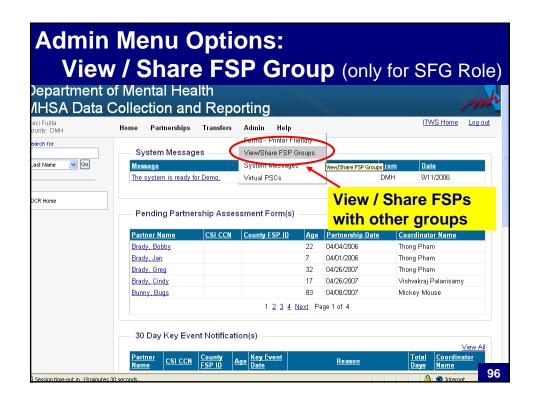








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	LL SERVICE PARTNERSHI	
i ransition A	ge Youth Partnership Assess FOR AGES 16-25 YEARS	sment Form
	TON AGES 10-23 TEARS	
PARTNERSHIP INFORMATION		
County		*
CSI County Client Number (CCN)		
County Partner ID (optional)		
Partner's First Name		*
Partner's Last Name		*
Partnership Date (mm/dd/yyyy)		*
Partner's Date of Birth (mm/dd/yyyy)		*
Who referred the partner? (mark one)		
○ Self	C Emergency Room	C Homeless Shelter
C Family Member (e.g., parent, guardian, sibling, aunt, uncle, grandparent)	Mental Health Facility / Community Agency	C Street Outreach





## **Groups** - determined by your county's Approver Designee(s)

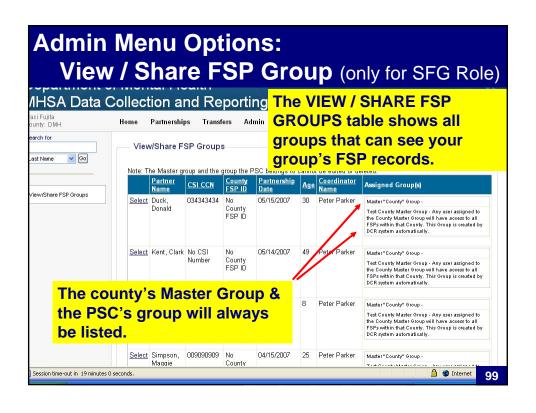
- All users who access the DCR Application must be assigned to a group
- All users assigned to a group can see the data of all other users within that group
- Users can only be assigned to one group
- A "<County> Master Group" has been automatically created for each county and any user in this group can view ALL data for the entire county

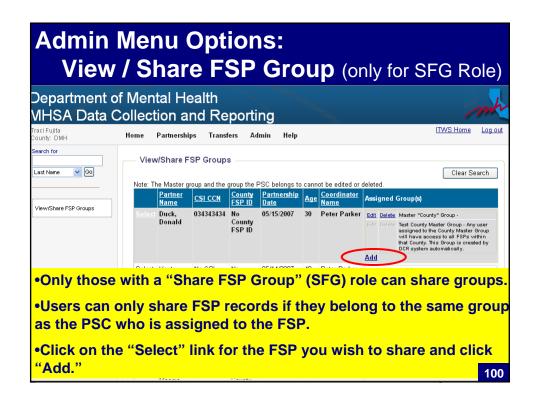
97



#### **Sharing FSPs**

- Authorized users of the DCR Application with "Share FSP Group (SFG)" functionality may 'share' their FSPs with other groups (e.g., if the user is going to be absent temporarily)
- It is important to know that when an FSP is 'shared' with another group, all members in the shared group can see the FSP's information
- Sharing must be discontinued when it is no longer needed







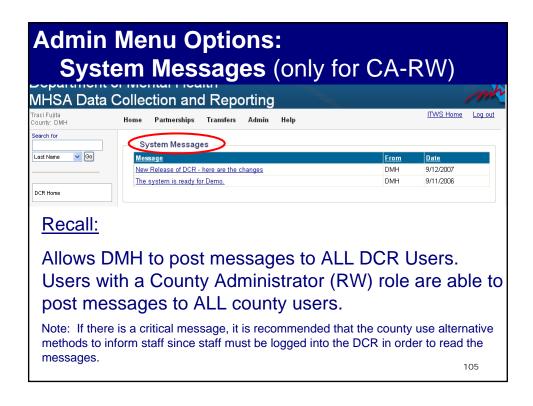


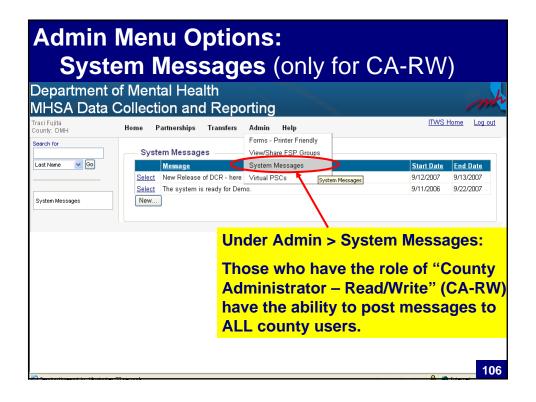
### CA-RW ROLE: ADDITIONAL FUNCTIONALITY

103

#### **POSTING SYSTEM MESSAGES**

(only for CA-RW)

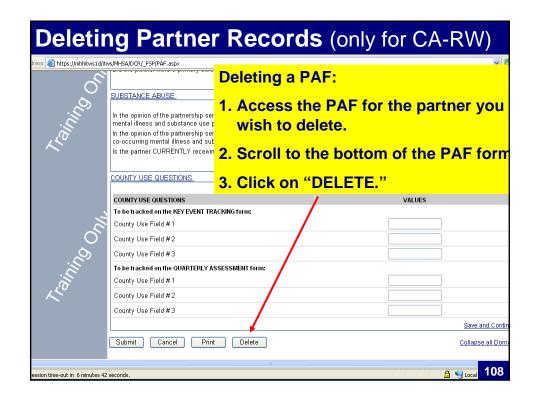


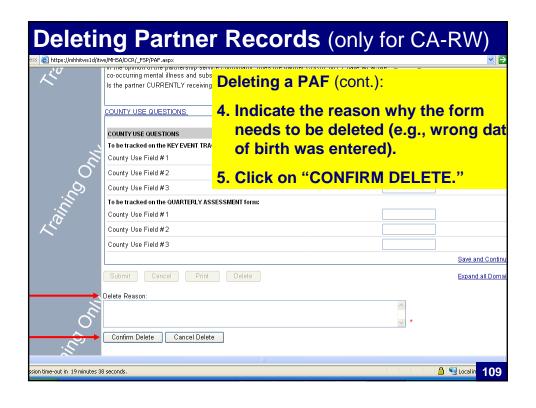


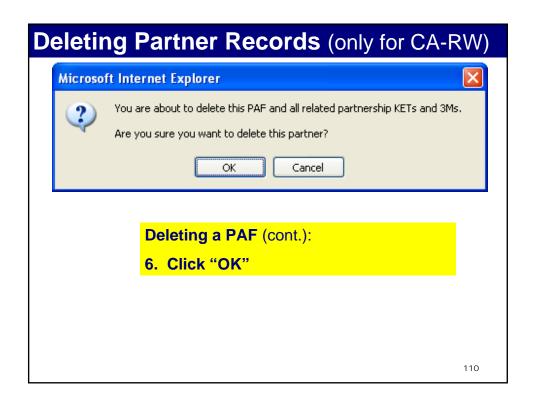
# DELETING PARTNER RECORDS

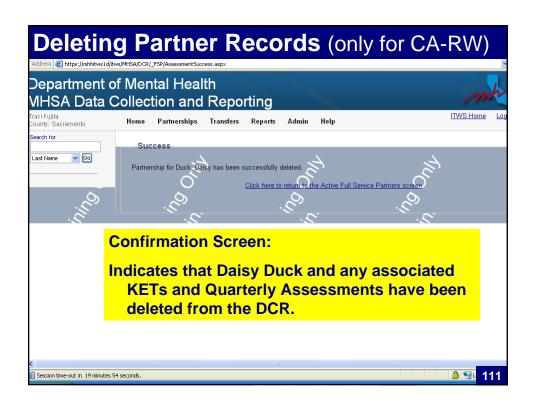
(only for CA-RW)

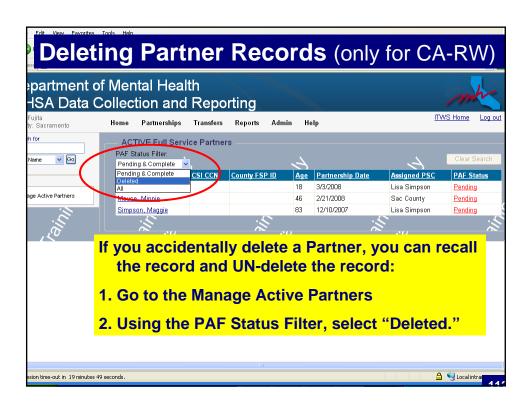
NOTE: Only those with the CA-RW role can delete PAF records at this time. When the PAF form is deleted for a partner, ANY associated KET and Quarterly Assessment forms for that partner, will also be deleted.

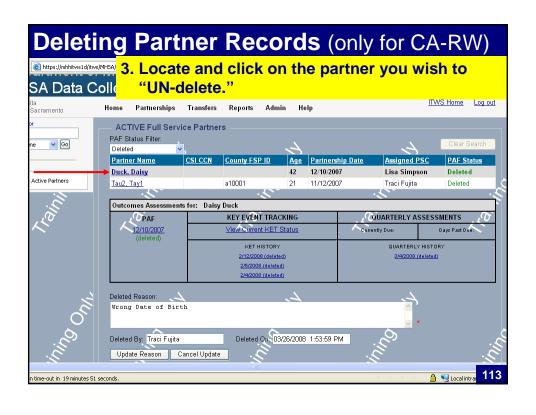




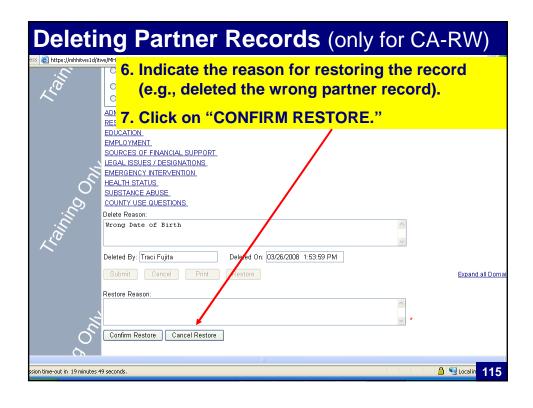


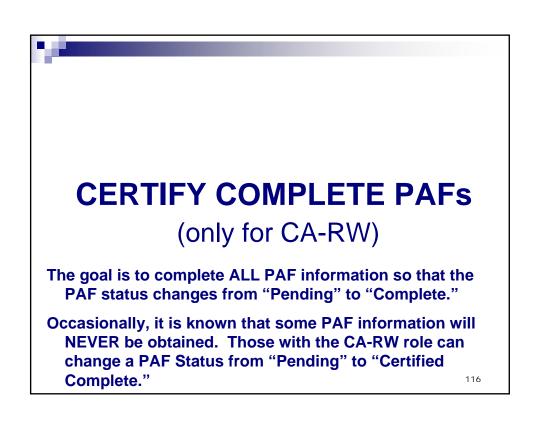


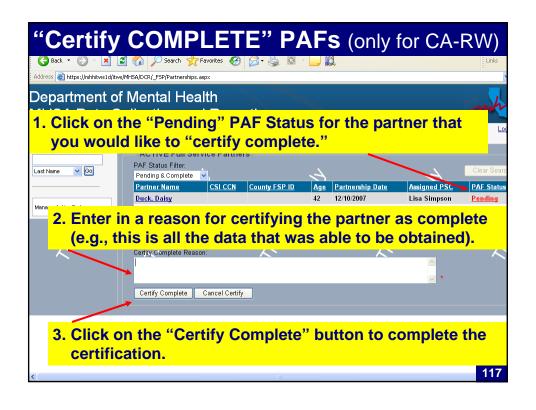


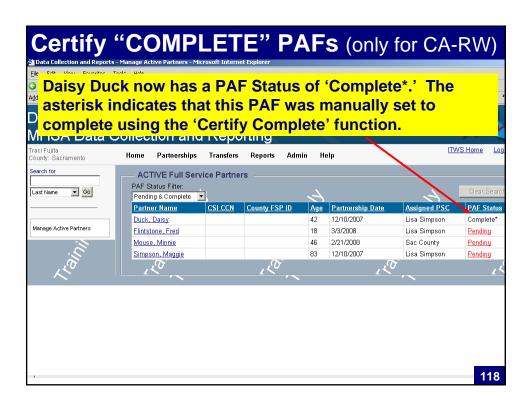


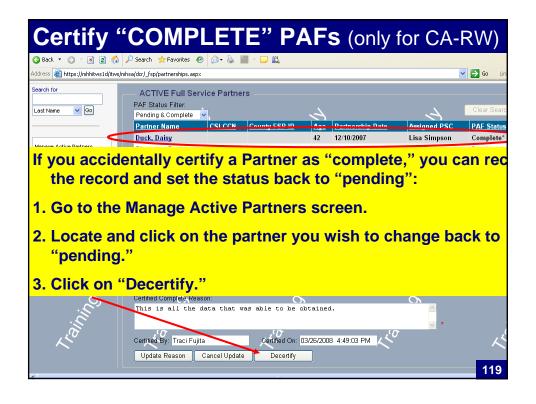


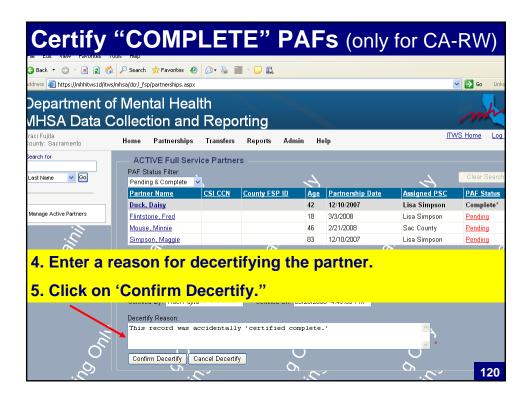


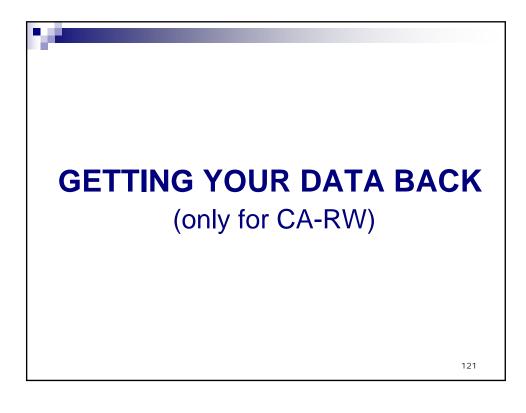


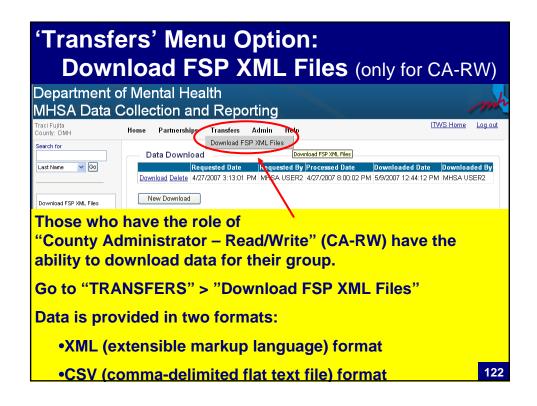


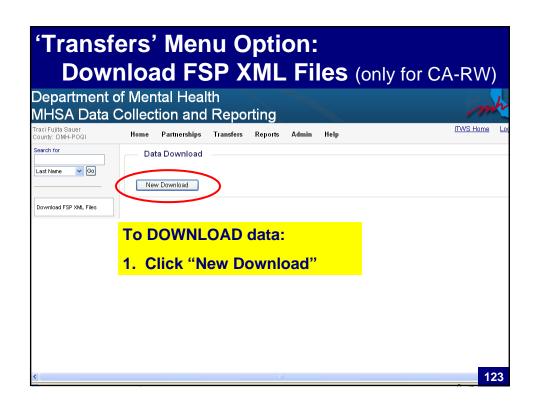


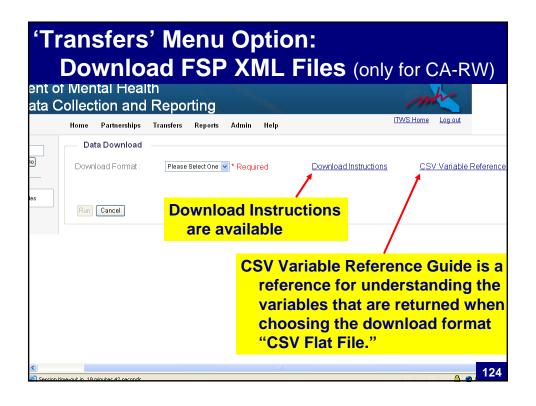


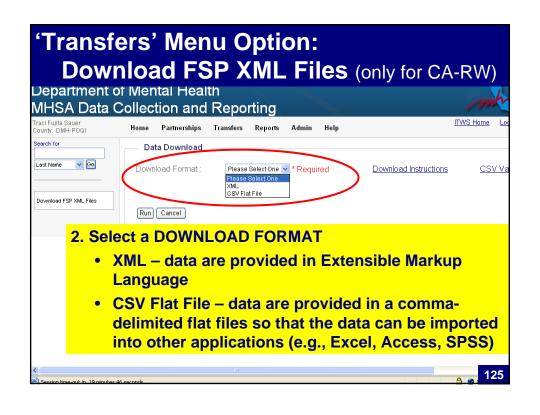


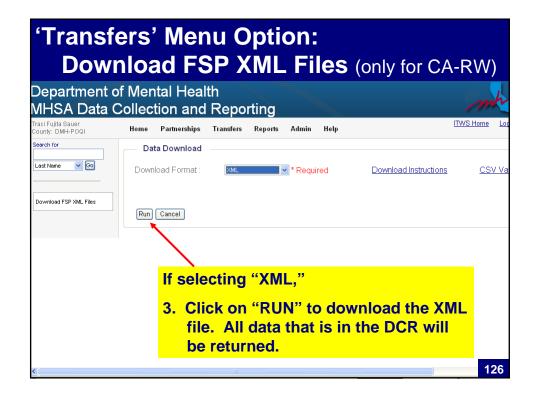


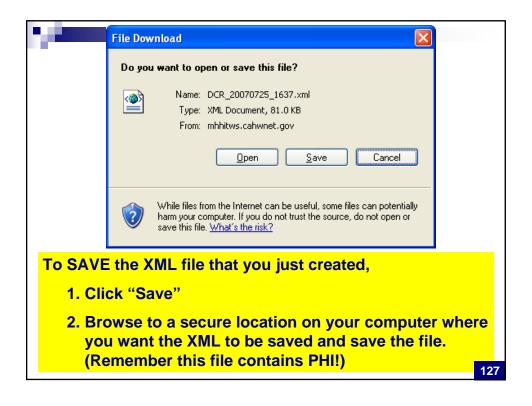


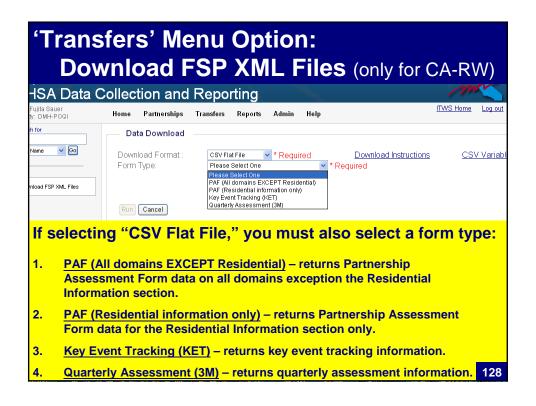


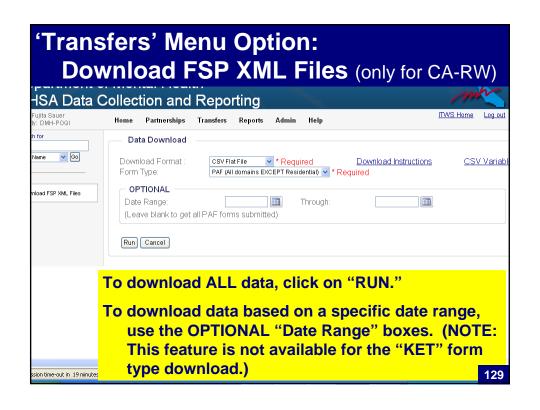


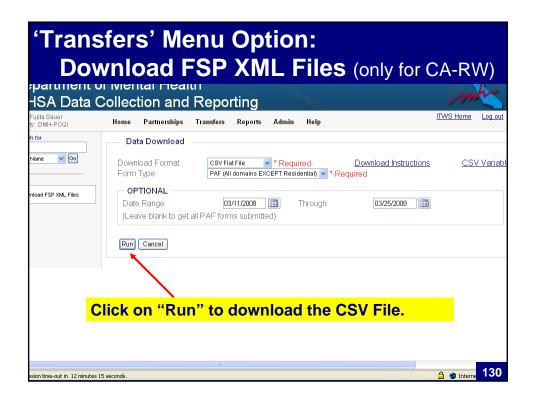


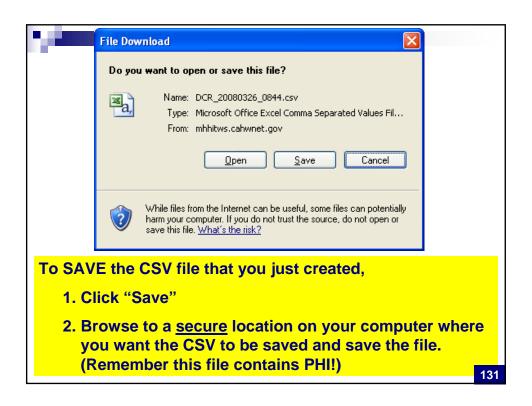


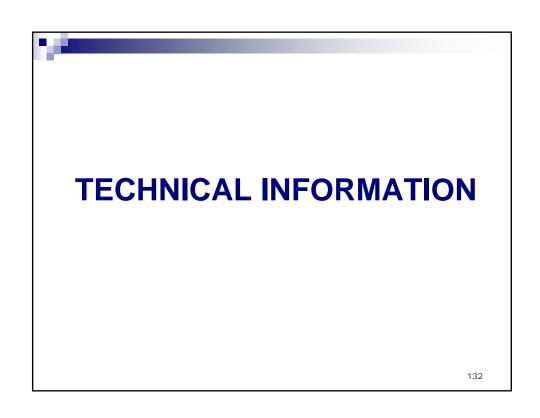


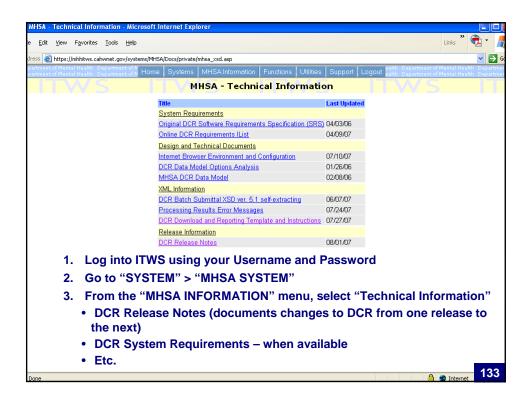












#### **DCR System Requirements**

The DCR development team has identified the following requirements and settings to insure a positive experience when using the DCR system:

- Use Windows XP
- Use Internet Explorer 6.0 or above (other browsers are not supported)
- Set <a href="https://mhhitws.cahwnet.gov/">https://mhhitws.cahwnet.gov/</a> as a trusted site with settings set to medium
- Allow cookies from <a href="https://mhhitws.cahwnet.gov/">https://mhhitws.cahwnet.gov/</a>
- Allow pop-ups from <a href="https://mhhitws.cahwnet.gov/">https://mhhitws.cahwnet.gov/</a> (many messages in the DCR are presented in pop-ups)



#### **Access to DCR**

After today's training, your county should have already participated in the following training sessions:

- ✓ Full Service Partnership (FSP) Outcomes Assessment Training
- √ FSP Program ID Code Assignment
- ✓ Approver Designee Training
- ✓ Approver Designee Group Structure Development conference call
- ✓ DCR Direct On-Line Key-Entry Training

Once participation has been confirmed, counties should be able to access the DCR within the next two days.

When counties access the DCR, this access is LIVE!

135



#### **CONTACTS**

## What should I do if I have a question or a problem when using the DCR Application?

Your county's Approver Designee(s) should be notified if users have any questions or problems with the DCR. (The problem could be due to an access issue – which is controlled by the Approver Designee(s).)

Each county is responsible for developing a process for communicating county user questions or problems regarding the DCR to Approver Designee(s) or other appropriate staff.

If unsure who your county's Approver Designees are, contact the **DMH ITWS Help Desk at (916) 654-3117**.

NOTE: When communicating with the POQI Unit regarding specific MHSA Full Service Partners, please contact a POQI staff member directly. DO NOT email personal information such as client ID numbers, names, initials, etc. because this is considered Personal Health Information that cannot be communicated electronically. Sending clients' personal health information electronically is in violation of HIPAA.

137

## DMH Performance Outcomes & Quality Improvement Contacts

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For ITWS Enrollment/Access Issues, contact the DMH ITWS System HelpDesk:

Phone: (916) 654-3117 Fax: (916) 654-3007 Email: itws@dmh.ca.gov